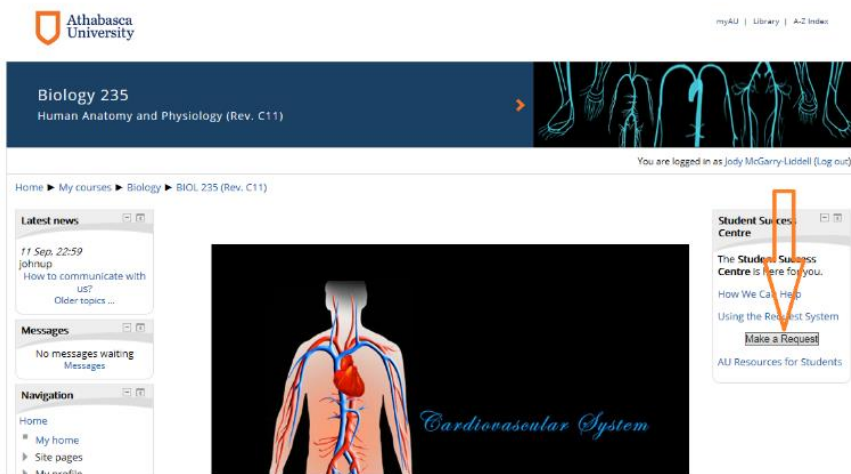


How to Respond to or Update a Request

You will receive an email letting you know that your request has been responded to.
Please DO NOT reply to that email!

The email will include a link back to the Request Form – if you are asked to supply further information, or if you want to ask for clarification, you will need to do so through the request system.

To respond to a request, click the link in the email, or go back to your course website and click on the **Make a Request Form**.



Athabasca University

myAU | Library | A-Z Index

Biology 235
Human Anatomy and Physiology (Rev. C11)

Home ► My courses ► Biology ► BIOL 235 (Rev. C11)

Latest news
17 Sep 22:59
johnup
How to communicate with US?
Older topics ...

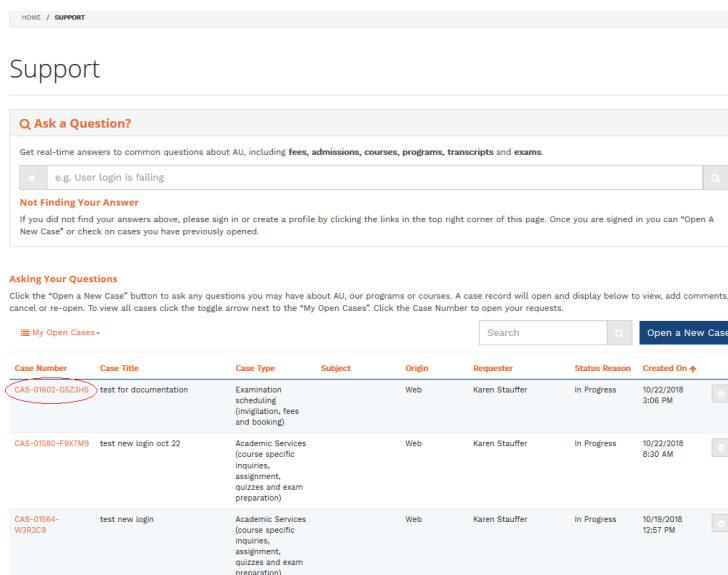
Messages
No messages waiting
Messages

Navigation
Home
My home
Site pages
My profile

Cardiovascular System

Student Success Centre
The Student Success Centre is here for you.
How We Can Help
Using the Request System
Make a Request
AU Resources for Students

You will be directed to the Student Support (Greymatter) Portal. Click on the Case Number for the Request that you would like to view.



HOME / SUPPORT

Support

Q Ask a Question?
Get real-time answers to common questions about AU, including fees, admissions, courses, programs, transcripts and exams.

e.g. User login is failing

Not Finding Your Answer
If you did not find your answers above, please sign in or create a profile by clicking the links in the top right corner of this page. Once you are signed in you can "Open A New Case" or check on cases you have previously opened.

Asking Your Questions
Click the "Open a New Case" button to ask any questions you may have about AU, our programs or courses. A case record will open and display below to view, add comments, cancel or re-open. To view all cases click the toggle arrow next to the "My Open Cases".

My Open Cases

Case Number	Case Title	Case Type	Subject	Origin	Requester	Status Reason	Created On
CAS-01602-0523H5	test for documentation	Examination scheduling (invigilation, fees and booking)		Web	Karen Stauffer	In Progress	10/22/2018 3:06 PM
CAS-01580-FBK7M9	test new login oct 22	Academic Services (course specific inquiries, assignment, quizzes and exam preparation)		Web	Karen Stauffer	In Progress	10/22/2018 6:50 AM
CAS-01564-W3R3C9	test new login	Academic Services (course specific inquiries, assignment, quizzes and exam preparation)		Web	Karen Stauffer	In Progress	10/19/2018 12:57 PM

You can view all of your comments and responses in a list near the bottom of the form.

Academic Services (course specific inquiries, assignment, quizzes and exam preparation) Active - In Progress



General

Case Number	CAS-01564-W3R3C9	Last updated	10/19/2018 1:53 PM
Case Type	Academic Services (course specific inquiries, assignment, quizzes and exam	Department	Faculty of Science and Technology
Course Number/Revision (if case is related to a Course)	COMP200 R7	Requester *	Karen Stauffer

Description

test new login

Timeline Add Comment

-  3 days ago
Modified on 10/19/2018 1:53 PM
Karen Stauffer → Karen Stauffer
test portal comment
Created by Karen Stauffer
-  3 days ago
Modified on 10/19/2018 1:53 PM
test.jodymc → Karen Stauffer
test from AE
Created by test.jodymc

Cancel Case

If you wish to respond, select the 'Add Comment' button. Enter your response, and attach files if you wish. Click on 'Submit'.

Add a Comment

* Comment

Attach a File Browse... No files selected.

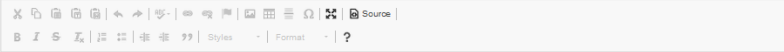
Submit Cancel

Your latest response and file attachment will appear at the top of the list of comments. An email is sent to your AE informing them that you have sent a response.

Course Number/Revision (if case is related to a Course) Requester *





COMP200 R7 Karen Stauffer

Description



test new login

Timeline Add Comment

-  less than a minute ago
Modified on 10/22/2018 3:13 PM
Karen Stauffer
respond example to AE
Created by SRM Pilot Portal

-  3 days ago
Modified on 10/19/2018 1:53 PM
Karen Stauffer → Karen Stauffer
test portal comment
Created by Karen Stauffer
-  3 days ago
Modified on 10/19/2018 1:53 PM
test jodymc → Karen Stauffer
test from AE
Created by test jodymc

✖ Cancel Case